

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

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SECY/CHN 015/08NKS

C A No. Applied For Complaint No. 71/2022

In the matter of:

Dr. Qamar JahanComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mrs. Vinay Singh Member(Law)
2. Mr. Nishat Ahmed Alvi, Member (CRM)

Appearance:

1. None present on behalf of the complainant
2. Mr. Imran Siddiqi, Ms. Ritu Gupta, Mr. Tarun Anand, Ms. Shweta Chaudhary & Ms. Katha Mathur, On behalf of BYPL

ORDER

Date of Hearing: 14th July, 2022

Date of Order: 15th July, 2022

Order Pronounced By:- Mrs. Vinay Singh, Member (Law)

Briefly stated facts of the case are that the complainant applied for new electricity connection and the respondent had not install the meter till date.

The complainant's grievance is that he is residing at H.No. 250, FF, Kh. No. 95, Gali No. 13, Jafrabad, Near Masjid, Delhi-110053 and applied for new electricity meter vide application no 8005430281 dated 26.01.2022 but the respondent rejected his application for new connection on pretext of domestic connection already exist.

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Therefore, he requested the Forum to direct the respondent for immediate release of new connection.

Notices were issued to both the parties to appear before the Forum on 10.05.2022.

Respondent submitted their reply stating therein that complainant applied for new electricity connection for domestic purpose vide application no. 80005430281 at H.No. 250, FF, Kh. No. 95, Gali no. 13, Jafrabad, Near Masjid, Delhi-110053. During site visit dated 25.02.2022 it was found that building where the new connection is applied is built upto G+5 floors. Complainant applied for new connection at the first floor, however, meter no 35530779 already exist at first floor and supply electricity at first floor.

Respondent further submitted that request of complainant was rejected due to above reason as two meters cannot be released in one dwelling unit apart from the one which is already energized through meter no. 35530779.

The matter was listed for hearing on 10.05.2022, when respondent filed their reply and counsel of the complainant submitted that they have moved one application for disconnection of the said connection which is already installed in their portion. Counsel of the complainant was directed to file property documents.

The matter was again heard on 02.06.2022, when counsel of the complainant submitted that they had moved an application for disconnection of supply on 16.03.2022 but respondent has not taken any action.

The complainant submitted an application stating therein that the premise in question got registered in her name only in last year and since then she is staying the said portion of the building. Already one connection having CA No. 152591034 in the name of Mohinuddin is installed in his premise but after repeated requests respondent has not disconnected the supply till date.

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[Signature]

- On hearing dated 23.06.2022, respondent raised objection regarding one connection in the name of Mohinuddin feeding the first floor of the building. Complainant already filed an application for disconnection of the said connection but respondent seems to be unable to disconnect it. Forum directed both the parties to be present on site and disconnect the supply.

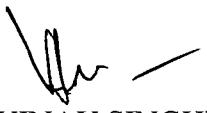
On hearing dated 05.07.2022, counsel of the complainant sought one week's time for settlement of the matter. On hearing dated 12.07.2022, none was present on behalf of the complainant.

The matter was finally heard on 14.07.2022, when again none was present on behalf of the complainant. Forum noted that on two consecutive hearings the complainant was not present. It seems that complainant is not interested in pursuing the matter with the Forum. Arguments heard and matter is reserved for orders. We are of considered opinion that as per DERC Guidelines Section 10(VI) whenever one dwelling unit has been sub-divided and separate kitchen as well as separate entry is available second electric connection may be given to the lawful occupant. So, the building has already already one connection with separate entry and kitchen. So, the complaint is dismissed.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.


(NISHAT AHMED ALVI)
MEMBER (CRM)


(VINAY SINGH)
MEMBER (LAW)